



**IOWA SECRETARY OF STATE
ANNUAL REPORT
FISCAL YEAR 2019**

INTRODUCTION



The 2018 general election was a huge success in Iowa. We surpassed 1,334,000 voters, making it the highest turnout for a midterm election in state history. Throughout the past few years, my office has focused heavily on bolstering the cybersecurity protections for our elections. We work with all 99 counties to ensure they have the necessary tools to protect the vote at every level. Every day we strive to ensure the integrity and security of Iowa's elections. Nothing is more important.

When I returned to this office in 2015, I set three major goals: Ensure the integrity of Iowa's elections, upgrade our business services technology to provide more efficient service, and institute an address confidentiality program for survivors of domestic violence and sexual assault. I am proud to say we have accomplished all three.

Serving as Iowa's Secretary of State is a tremendous honor. I'm extremely proud of the accomplishments the office has attained over the past four and a half years. We have made great strides in modernizing Iowa's elections and business registration systems, ensuring election integrity and offering top-notch service.

We launched Fast Track Filing for new businesses in the Spring of 2018. Tens of thousands of Iowa businesses benefitted from this new technology during Fiscal Year 2019. A process that used to take as much as three weeks was now possible to complete in less than 10 minutes. My goal is to operate the office at the speed of business, not the speed of government. Fast Track Filing finally made that possible. For the fourth straight Fiscal Year, Iowans set a record for new business filings.

The provisions of Iowa's Election Modernization and Integrity Act started taking effect in 2018 and full enforcement began in January 2019. Our Voter ID laws are designed to make it easy to vote, but hard to cheat and ensure no eligible voter is turned away. The law's rollout was accompanied by an extensive voter outreach effort. Iowa remains one of the top 10 states in the nation for voter registration and participation and I hope we will be number one in the nation in the coming years.

Sincerely,

A handwritten signature in black ink that reads "Paul D. Pate". The signature is written in a cursive, flowing style.

Paul D. Pate
Iowa Secretary of State

FY 2019 ACHIEVEMENTS

VOTING & ELECTIONS DIVISION

Successful 2018 general election - More than 1.33 million Iowans participated in the November 2018 election. Iowa once again ranked among the top states in the nation for voter participation. It was a clean, smooth election overall. A record for the most absentee ballots cast in a midterm election was also surpassed.

National Award for improving voter accessibility - The U.S. Election Assistance Commission announced the Iowa Secretary of State's Office was the recipient of a 2018 Clearie Award for Improving Accessibility for Voters with Disabilities. The award recognized Secretary of State Paul Pate's "Helping Veterans and Iowans with Disabilities Vote" initiative that has educated thousands of veterans and Iowans with disabilities about resources available to help them participate in elections.

National award for poll worker training - The Iowa Secretary of State's Office was the recipient of the Election Center's 2018 Professional Practice State Award for the training materials we developed for poll workers. The award was presented to Secretary Pate and his staff during the National Association of State Election Directors' (NASSED) 2018 summer conference in Philadelphia. The "Storyboard Training for Poll Workers" paper prepared by Secretary Pate's office provides step-by-step instructions for poll workers regarding the various scenarios for implementing Iowa's new voter ID requirements. The materials were provided to all 99 county auditors in the state, who distributed them to poll workers.

"Voter Ready" outreach - Secretary Pate devised a statewide outreach effort to inform voters about recent changes to Iowa election laws, particularly the implementation of Voter ID. An extensive statewide media effort was launched utilizing TV, radio, newspapers, social media and outdoor advertising prior to the November 2018 general election. A customizable toolkit was also developed and updated, with input from stakeholder groups. It was designed for groups and organizations to share voter educational materials with their members.

Partnerships pay dividends for election cybersecurity - Protecting the integrity and security of a state's elections requires a massive team effort. Cybersecurity is one of the biggest issues election administrators face. The Secretary of State's Office partnered with the State Office of the Chief Information Officer (OCIO) to ensure all 99 counties received cybersecurity protections. By November 5, 2018, all 99 counties were receiving at least one cyber-service from OCIO and 80 counties were receiving three or more services.

Secretary Pate worked with his Election Cybersecurity Working Group to provide recommendations and develop best practices. The partners the Secretary of State worked with to secure Iowa's elections included the U.S. Department of Homeland Security, the FBI, Iowa Homeland Security and Emergency Management, the Iowa Department of Public Safety, the Governor's Office, the Iowa National Guard, Iowa Counties Information Technology, county auditors and private vendors.

Secretary Pate was reappointed to a national committee that works to improve communications between local, state and federal agencies regarding election cyber threats, and to assist with risk mitigation. He was a charter member of the Election Infrastructure Subsector Government Coordinating Council (EIS-GCC) when it was created in October 2017 and was reappointed in July 2018. EIS-GCC is the first group of its kind to help important stakeholders share vital information regarding the elections process.

The Secretary of State's Office hired a cybersecurity services coordinator in May 2019 to assist county auditors with election security needs and act as a liaison between counties and the office.

Online voter registration - Two of Secretary Pate's top goals are increasing voter registration and participation. The office worked with the Iowa Department of Transportation (DOT) to develop an electronic voter registration system that launched on January 1, 2016. More than 47,000 Iowans successfully registered to vote or updated their information using the online system in Fiscal Year 2019, including 27,799 during October 2018. Approximately 150,000 Iowans have utilized Iowa's online voter registration system since its launch. Iowa ranks among the top states in the country in both voter registration and participation.

ERIC membership - The Secretary of State's Office became the 25th state to join the Electronic Registration Information Center (ERIC). Participation in ERIC helps Iowa improve the accuracy of our voter rolls, register more eligible citizens, reduce costs and improve efficiencies in the voting process. This partnership included a mailing to more than 300,000 Iowans who are eligible to vote, but are not registered, encouraging them to use Iowa's online voter registration system.

Curbside voting signs provided for each precinct - Secretary Pate and Disabilities Rights Iowa joined forces to help Iowans with disabilities vote. Together, they purchased curbside voting signs for every polling place in the state. Curbside voting is an option available to Iowans with disabilities who have trouble exiting their vehicle or entering a polling place. The signs were included in supplies that auditors gave to each precinct location and were used statewide for the first time on November 6, 2018.

Secretary Pate receives top national certification for election officials - Secretary of State Paul Pate was designated as a Certified Elections/Registration Administrator

(CERA), the highest professional achievement in the nation for an election official. The certification ceremonies were conducted by The Election Center and took place in New Orleans in August 2018. Pate is the only Secretary of State in the United States to complete the certification process while serving as Secretary of State.

Safe at Home continues expansion - The Safe at Home (SAH) program continued to grow throughout Fiscal Year 2019. SAH is an address confidentiality program created to protect survivors of domestic violence, sexual assault, trafficking and stalking. As of June 2019, Safe at Home serves approximately 600 participants across 60 counties. Iowa averages more than 2,000 convictions for domestic violence and sexual assault each year.

Williams inducted into the Election Center Hall of Fame - State Director of Elections Dawn Williams was inducted into The Election Center's Hall of Fame during ceremonies in New Orleans in August 2018. Only 12 other election professionals in the country have received this honor. Recipients are selected because they have earned respect and trust among their peers and furthered the elections profession through their conduct and actions. Dawn Williams was an election professional for more than 30 years. She retired in January 2019.

BUSINESS SERVICES

Fast Track Filing greatly enhances efficiency, customer service - Secretary Pate launched Fast Track Filing for new businesses during the Spring of 2018. 24,271 filings were completed using the Fast Track Filing system during FY 2019, which represents nearly 5,000 hours of staff time saved. Nearly 80% of new business formations are done through Fast Track Filing. The innovative application greatly enhances the speed and efficiency of the filing process. New businesses using Fast Track Filing have their documents processed within a maximum of two days, and a minimum of five minutes. The system is accessible online 24 hours a day at filings.sos.iowa.gov.

Record high for new business filings - The Business Services Division processed 24,720 new business filings in Fiscal Year 2019, achieving a new record state record for the fourth straight year. It was a 4.5% increase from the FY 2018 record high of 23,649.

Small business partnership with Google, SBDC - As part of an ongoing effort to promote and encourage entrepreneurship in Iowa, Secretary Pate continued the partnership with Google and Iowa's Small Business Development Centers (SBDC) to help small businesses get off the ground, grow their online presence and achieve success. New businesses in Iowa can take advantage of Google's Get Your Business Online program after they file with the Secretary of State's Office. The Secretary of State's Office provided space for Google and SBDC in the Iowa State Fair booth to help fairgoers learn about and register

for the Google program. Throughout the first day of the 2018 State Fair, Google, SBDC and Secretary Pate's office conducted workshops aimed at helping businesses grow.

Fast Track Filing for updating registered agent, UCC filings, fictitious names begins -

Fast Track Filing for updating an entity's registered agent became available in the Fall of 2018. UCC filings on the FTF system launched in the spring of 2019. Fictitious name statements have also been added to FTF. The expedited filing process will eventually be available for all types of business filings with the Iowa Secretary of State's Office. Fast Track Filing was made possible through the Iowa Legislature's creation of the Technology Modernization Fund in 2017.

Efficient processing - The Secretary of State's Office processed more than 203,000 business entity documents in 2018.

GENERAL

Elections 101/Iowa Youth Straw Poll - Secretary Pate developed an online curriculum for Iowa high school students, designed to involve students in civic engagement while educating them about Iowa's unique role in the political process. The "Elections 101" curriculum included an Iowa Youth Straw Polls in the fall of 2018. Hundreds of schools and more than 40,000 students participated, casting ballots for their preferred candidates in Iowa's gubernatorial and congressional races.

College Voter Engagement Summit - Secretary Pate hosted a College Voter Engagement Summit at the State Capitol in April 2019 to help prepare students for upcoming elections and identify best practices for non-partisan voter registration drives on campus. Partnering with Iowa Campus Compact and the Campus Election Engagement Project, presenters guided students through step-by-step best practices for establishing a voter registration drive on campus. Focus was also placed on helping students understand Iowa's new voter ID requirements.

Honor a Veteran with Your Vote/Partnership with Hy-Vee - Secretary Pate continued to expand the Honor a Veteran with Your Vote program. Honor a Veteran is a way to pay tribute to those who served in the military that fought for our rights to choose our representative form of government. Secretary Pate partnered with Hy-Vee to distribute 50,000 Honor a Veteran postcards at all their Iowa stores in conjunction with the grocery chain's annual Veterans' Day free breakfast for military veterans and active duty personnel.

State Fair Straw Poll - Thousands of people voted in Secretary Pate's State Fair Straw Poll. The goal was to get Iowans excited about voting and the November 2018 general election. During the State Fair, staffers at the Secretary's booth also helped numerous Iowans register to vote.

Partnership with the Iowa League of Heroes for “Be A Voter” initiative - Secretary Pate and the Iowa League of Heroes continued their partnership to promote voter registration and civic engagement in Iowa. “Be A Voter” trading cards, featuring the League of Heroes posing at the State Capitol, were produced by Secretary Pate’s office. Thousands of cards were distributed, and the superheroes helped Secretary Pate conduct a voter registration drive at the State Fair.

DEPARTMENTAL OVERVIEW

VOTING & ELECTIONS DIVISION

Successful 2018 general election with new Voter ID requirements

The Secretary of State’s Elections Division worked extensively on preparing for the 2018 election cycle and implementation of the Voter ID requirements. Ensuring every eligible voter has the necessary identification to cast a ballot, the Elections Division collaborated with the Iowa Department of Transportation to compare files and populate driver’s license numbers into voter records. The Secretary of State then sent new Voter ID cards to 123,000 Iowa voters that do not have an Iowa driver’s license or non-operator’s ID in December 2017. Throughout 2018, every newly registered voter who did not possess an Iowa driver’s license or non-operator’s ID was sent a free Voter ID card from their county auditor.

The Elections Division produced a new Precinct Election Official manual and printed it for all precincts in Iowa. A new online training program for Precinct Election Officials was created. Multiple training sessions with auditors and staff were conducted.

Over the course of the fiscal year, the Elections Division certified 270 state and federal candidates and 67 judicial retentions for the 2018 general election ballot. The office processed 34 annual subscriptions of voter registration lists, which require daily updates, as well as 158 one-time requests.

Enhancing election security

Secretary Pate and his staff take cybersecurity very seriously. Several steps were taken to enhance election cybersecurity in FY 2019. The Secretary’s Elections Division conducted numerous cybersecurity workshops for county election commissioners and staff. Partnering with the Iowa Office of the Chief Information Officer (OCIO) and the U.S. Department of Homeland Security (DHS), free cybersecurity resources and training were offered throughout the year. The goal was ensuring all 99 counties’ systems were protected.

The Elections Division collaborated with the U.S. Election Assistance Commission to create the “[Election Security in Iowa](#)” animated video in July 2018. The video details the numerous steps Iowa election officials, primarily at the county and precinct level, take to protect the integrity of the vote and the physical security of ballots and equipment.

The U.S. Department of Homeland Security and the Iowa Secretary of State’s Office joined forces to create [cybersecurity snapshot posters](#) that could be customized for each state. Secretary Pate’s Elections Division was working on a county-specific version when the collaboration commenced. The posters were provided to all 99 counties and became a model for DHS to use around the nation.

Secretary Pate and Elections Division staff traveled to numerous counties to partner with county auditors and precinct election officials to discuss Iowa’s election cybersecurity with the media. The goal was to increase voter confidence in Iowa’s elections and encourage participation.

Outreach to boost voter confidence and inform Iowans about Voter ID

The Secretary of State’s Elections Division partnered with county auditors across the state to inform voters about the cybersecurity protections in place for the 2018 elections and to encourage them to exercise their right to vote. This included extensive travel across the state designed to boost voter confidence and inform Iowans about recent election law changes.

Electronic Poll Book statewide implementation

Iowa has made great strides toward Secretary Pate’s goal of enhancing the technology of our elections by implementing electronic poll books in every county. A revolving loan fund was established by the Iowa Legislature in 2017 and a Revolving Loan Fund Committee was established in 2018 to review applications and grant loans. Use of the e-poll books has expanded to all 99 counties.

National Voter Registration Act/Help America Vote Act

The Secretary of State is designated as the Chief State Election Official for purposes of administering federal election law, such as the National Voter Registration Act (NVRA) and the Help America Vote Act (HAVA). In that role the Secretary continued implementation and review of the NVRA to ensure that all eligible Iowans are provided the opportunity to register to vote.

Online Voter Registration

A collaboration with the Iowa DOT to develop online voter registration opportunities for Iowa voters was completed and deployed on January 1, 2016. This application is

available to Iowa residents who have an Iowa driver's license or non-operators ID and wish to register to vote or to change their registration information. The system resulted in significant savings in processing time for the State of Iowa. More than 47,000 Iowans successfully registered to vote or updated their information using the online system in FY 2019, including 27,799 during October. Approximately 150,000 Iowans have utilized Iowa's online voter registration system since its launch.

Statewide Voter Registration System (IVoters)

The Iowa Secretary of State continues its third-party vendor contract to maintain IVoters, the statewide voter registration system and the election night reporting program. The Elections Division worked with counties to conduct annual voter list maintenance, including the National Change of Address program. We also provided state and federal court systems a pool of registered voters to potentially serve as jurors in district, state, and federal court.

Upgrades to IVoters security posture included additional protections for e-poll book data by transferring it to a secure site to serve as a backup. I-Voters is in a CJIS-compliant facility. CJIS is an FBI standard used to secure sensitive law enforcement information. To remain CJIS-compliant, facilities and staff at those companies have to undergo periodic audit and assessment.

I-Voters has, in addition to the Albert Intrusion Detection Sensor from the U.S. Department of Homeland Security, its own separate intrusion detection system and intrusion protection system – relevant because it means that the vendor is receiving notifications of malicious activity from both the federal government and private entities.

I-Voters sits behind an access control list (ACL). This means that I-Voters will only accept connections from computers it has been told to expect connections from.

Election Night Reporting System

The Iowa Secretary of State successfully implemented a new election night results reporting system that was used in both the 2018 primary and general elections. Following an RFP process, the office awarded a contract to a private vendor for election night reporting systems. The election setup process saved staff time and reduced potential errors over the prior system, which also offered strong security features. Media, county auditors and public comments were universally positive about the new system's user-friendly interface.

Safe at Home

The Safe at Home (SAH) program continued helping Iowans to regain a sense of normalcy and shield them from harm. SAH is an address confidentiality program created

to protect survivors of domestic abuse, sexual assault, trafficking and stalking from being found by their abusers. The program provides a substitute address for all SAH participants to use instead of their actual residence address. The SOS office receives and then forwards all first-class mail to SAH participants. The office also maintains a separate voter registration and absentee balloting database for participants, which enables them to vote without exposing their physical address.

Safe at Home currently serves over 600 participants in 60 counties. Over the past year, the SAH staff have made nearly 20 presentations to various organizations and agencies. In October 2018, for Domestic Violence Awareness Month, SAH started a social media initiative called “Share Their Story,” which resulted in more than 155,000 Facebook video views, and three times the average amount of monthly traffic to the SAH website. In conjunction with the campaign, SAH compiled a booklet to help Iowans assist a friend or family member who is facing domestic violence. Titled “Someone You Know Needs Help,” it provides practical suggestions and a list of local programs and resources available across the state. Over 6,000 booklets were distributed to local domestic violence programs, faith-based organizations, and hair salons throughout Iowa.

In April 2019, Safe at Home partnered with local victim service agencies across the state in speaking to media outlets to promote Sexual Assault Awareness Month and Safe at Home. Another social media promotion was launched featured informational videos that results in more than 300,000 views. Safe at Home continues to distribute promotional materials to various locations across the state, including rest stops, libraries, laundromats and victim service programs.

Annexations

The Secretary of State’s office is the filing office for all city annexations that are not filed with the City Development Board. This includes annexations that are 100 percent voluntary and non-urbanized. This class of annexations is presumed to require simple ministerial approval. The Secretary of State’s Office reviewed, approved and filed 62 annexations in FY 2019.

BUSINESS SERVICES DIVISION

Business Entity Filings

The Business Services Division is the business portal for the state. Among its key responsibilities are the registration and authorization of domestic and foreign entities to transact business in Iowa, filing secured transaction lines under the Uniform Commercial Code, commissioning Iowa Notaries Public. The Online Business Center allows business to be conducted 24-hours a day, seven days a week. It provides access to over three

million filed documents and a complete array of forms, applications and searchable databases for businesses, lending institutions and interested citizens.

Each business day the customer service phone line receives over 250 telephone calls, an average of more than 50 walk-ins, and emails with business services-related questions. The Secretary of State's Office is continually seeking to improve its service delivery to citizens and the business community.

The Business Services Division houses more than 7 million stored electronic documents. There are over 239,948 active business entities registered in the database. Corporation filings include articles of incorporation, certificates of organization and amendments, miscellaneous filings, and statements of changes of registered agents. Most entities are also required to file a biennial report with the Secretary of State. In FY 2019, the office processed more than 203,000 business entity filings. More than 24,000 of those were done utilizing the new Fast Track Filing system. Of those, approximately 140,000 were biennial reports, 96 percent of which were filed online. The Business Services Division issued 13,789 certificates of good standing on Iowa registered entities, accepted 891 original notices for service of process on Iowa registered entities and 474 trademark-related filings.

Online Filings

The Secretary of State's Office continues to move toward paperless filings, allowing immediate communication between the office and customers.

FY 2019 Filing Transactions

UCC Certified Lien Reports	207,578
UCC Filings	118,046
Business Entity Filings	203,434
Original Notices	891
Certificates of Good Standing	13,789
Notary Renewals	13,172
New Notaries	6,317
Apostilles & Notary Certifications	7,165
TOTAL	492,257

Uniform Commercial Code (UCC)

The Business Services Division is responsible for filing and maintaining lien records under the Uniform Commercial Code. The Secretary of State currently maintains more than one million lien records in the UCC database. The UCC filing system supports

commerce by giving lenders a central place to file notices regarding personal property pledges as collateral for loans.

Examples include liens on farm equipment and machinery, personal property, manufacturing equipment, inventory, crops, and livestock. Additionally, the office files federal tax liens and other federal liens.

In FY 2019, the Business Services Division filed 203,434 documents, provided 207,578 certified lien search reports, and supplied thousands of copies of filed documents to customers. Virtually all certified searches and UCC filings are done online by customers.

Notary Public Commissions

The Business Services Division is responsible for commissioning Iowa notaries. A notary is a person who serves the public as an impartial and unbiased witness by identifying persons who come before the notary. They are especially critical to the legal, business, financial and real estate communities of Iowa. The most common function of a notary is to witness and attest that a person signing a document is who they claim to be.

The Secretary of State's Office maintains a database of approximately 58,694 active notaries, which most often require renewal at three-year intervals. In FY 2019, the Secretary of State renewed 13,172 notaries and commissioned 6,317 new notaries.

The Secretary of State's Business Services Division is responsible for issuing apostilles and notary certifications on documents destined for foreign countries that have been notarized by an Iowa notary. These certifications from the Secretary of State confirm that the notary is an Iowa Notary Public. The office issued 7,165 of these in FY 2019.

Mechanic's Liens

The Secretary of State's Office maintains the Mechanic's Notice and Lien Registry (MNLRL) for Iowa. In order to preserve a mechanic's lien rights on a residential construction project, a subcontractor must post a preliminary notice on the MNLRL prior to the balance due is paid to the general contractor or the owner-builder.

In accordance with Iowa Code chapter 572.13B, a preliminary notice posted before the balance due is paid to the general contractor or the owner-builder is effective as to all labor, service, equipment, and material furnished to the property by the subcontractor. There are approximately 40,723 MNLRL filings in the system. 11,951 of these filings were processed in FY 2019.

Miscellaneous Filings

In addition to corporations, UCC's and notaries, the Office maintains the following:

Agricultural Reports (9H & IOB)
Athlete Agents (9A)
Travel Agent & Agency Registrations (9D)
Voluntary Annexations (368)
Land Patents (9G)
Oaths of Office (9.3)
Transient Merchants Registrations (9C)
Credit Service Organizations (538A)
28E Agreements (28E)
List of Cities Incorporated in Iowa (9.2)
Condemnation Filings (6B & 9.2A)
Acts of Resolutions of the General Assembly (9.1)

INFORMATION TECHNOLOGY DIVISION

Securing elections in all 99 counties

The Iowa Secretary of State's Office worked extensively with State Office of the Chief Information Officer (OCIO) to provide cybersecurity protections for all 99 counties. As of June 2018, 93 of 99 counties were registered for "Securing the Human" cybersecurity training, but only five were covered by OCIO's Intrusion Detection Systems and only 25 were using the FireEye HX cyber-threat protection. Throughout the spring and summer of 2018, Secretary Pate's IT and Elections Divisions, along with OCIO, conducted extensive outreach efforts to sign up all 99 counties for OCIO's protections.

On November 5, 2018, OCIO reported to SOS that all 99 counties were utilizing at least one of OCIO's cyber security programs, 80 were using three or more services, eight were using two services, and 11 were using one. An additional 25 counties were in the process of implementing additional cyber services from OCIO. Between June and November 2018, 61 new counties obtained OCIO's Intrusion Detection System and 31 new counties implemented OCIO's Malware Detection. The increase in security protections were substantial.

By June 30, 2019, 90 counties were using three or more cybersecurity services offered by the OCIO.

Partnership with DHS to secure systems

The Secretary of State's Office welcomed the U.S. Department of Homeland Security (DHS) to conduct weekly scans on SOS systems. An Albert sensor provided by DHS resides on Iowa's State Voter Registration Database (IVoters). The sensor is a unique network monitoring solution that provides automated alerts on both traditional and

advanced network threats, allowing organizations to respond quickly when their data may be at risk. DHS conducted another round of cybersecurity assessments on the Secretary of State's systems in August 2018.

Fast Track Filing expansion

The Fast Track Filing (FTF) system was designed by the Secretary of State's Information Technology Division, with assistance from a private vendor and launched in the spring of 2018 for new business filings. Nearly 80% of new business formations in FY 2019 were done through FTF. The FTF system became available for updating an entity's registered agent in the fall of 2018, and UCC filings were added in the spring of 2019. The IT Division continues its work to eventually move all business filings onto the Fast Track system.

Mandatory two-factor authentication for IVoters

Secretary Pate's IT Division implemented mandatory two-factor authentication for access to IVoters, the state's voter registration database. This important step provides an extra layer of security for a system that is used by approximately 500 elections personnel across Iowa.

Full Staff Awareness of IT Risks

The SOS has trained 100 percent of staff on Securing the Human Information Technology awareness through the OCIO web-based training. Employee training is a critical component to securing our IT resources, with the goal of developing a culture of information security awareness.

GOALS AND OBJECTIVES FOR FY 2020

- **Provide clean and fair elections statewide**
- **Launch new initiative to register 17-year-olds and all eligible Iowa high school students to vote**
- **Protect the integrity and security of Iowa's elections and election infrastructure at every level**
- **Expand SOS cybersecurity team**
- **Inform Iowans about voting law changes**
- **Conduct successful merger of city/school elections**
- **Perform manual review of files in felon database**
- **Make Fast Track Filing available for biennial report filings**
- **Collaborate with other state agencies to start planning for a universal business portal**

- **Promote Safe at Home program and resources available for survivors of violence**
- **Educate Iowa's youth on the history and importance of the women's suffrage movement and promote the centennial anniversary of the 19th Amendment**